# Leadership Versatility Index<sup>®</sup> © 2006 Kaplan De Vries Inc. U.S. Patent No. 7,121,830

# Robert E. Kaplan Robert B. Kaiser

Nicolas Payen August 2014

FORCEFUL	ENABLING
STRATEGIC	OPERATIONAL

KAPLAN DEVRIES INC.

Robert E. Kaplan and Robert B. Kaiser

# Feedback for:

# Nicolas Payen

August 2014

Middle-manager (Line) Business – publicly traded

Managerial experience: 6 years, 2 months

Time in current job: 1 years, 3 months

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Authors: Kaplan, Robert E. and Kaiser, Robert B. Published by: Kaplan DeVries Inc. 1903-G Ashwood Ct. Greensboro, NC 27455 t | 336.288.8200 f | 336.282.6878

E-mail: <u>info@kaplandevries.com</u> Websites: <u>www.kaplandevries.com</u> <u>www.versatileleader.com</u>

The method of assessment used by the Leadership Versatility Index is protected by U.S. Patent No. 7,121,830.

# Feedback from:

- 26 Total Coworkers
  - 3 (B) Direct Mgr. (Boss)
  - 2 (S) Other Superiors
- 11 (P) Peers
  - 6 (D) Direct Reports
  - 4 (O) Others

The Leadership Versatility Index (LVI) measures versatility on two complementary pairs of leadership dimensions:

> Forceful & Enabling Strategic & Operational

Each pair is a combination of opposites. To be good at both sides of oppositions or dualities like these is to be versatile. Many leaders, however, are better at one side than the other. They are lopsided. Your scores on this instrument will give you a reading on the extent to which you are versatile or lopsided.

## **Overdoing and Underdoing**

The LVI's rating scale is shown below. As you noted in filling out the survey on yourself, this is not the typical kind of rating scale, where higher scores are "better." The most desirable score on this instrument falls right in the middle of the scale, a score of "0."

	←	Too li	ittle	—	The right amount	_	Too much	€	
0 -4	0 - 3	-	2	0 -1	00	0 +1	O + 2	O + 3	O + 4
Much too little				Barely too little		Barely too much			Much too much

The scale was designed on the premise that suboptimal performance is often a result of either overdoing a behavior or underdoing it. Any "minus scores" (negative numbers) you receive indicate that your raters think you do too little of the behavior--that you either don't do it frequently enough or with enough intensity. "Plus scores" (positive numbers) indicate that they think you do too much of the behavior--that you either do it too often or with too much intensity. Again, scores close to "0" (zero) are ideal.

## **Pairing Opposites**

Although the survey had you and your coworkers rate each item individually, it was actually designed as a series of pairs, intended to be complements. For example:

## "Steps in. Gets personally involved when problems arise."

&

"Trusts people to handle problems that come up in their area of responsibility."

This feedback report presents the results in terms of pairs of opposing behaviors like the one above so that you can see how versatile or lopsided you are at a very concrete level.

# Leadership Model

The LVI is based on a leadership model that consists of two major pairs of opposing but complementary approaches. These two oppositions represent the tensions and trade-offs that make management a balancing act. One pair, Forceful and Enabling, concerns leadership style, *how* one leads. The other pair, Strategic and Operational, concerns the organizational issues a leader focuses on, *what* one leads. Each of these major pairs is comprised of three pairs of specific subdimensions, listed below.

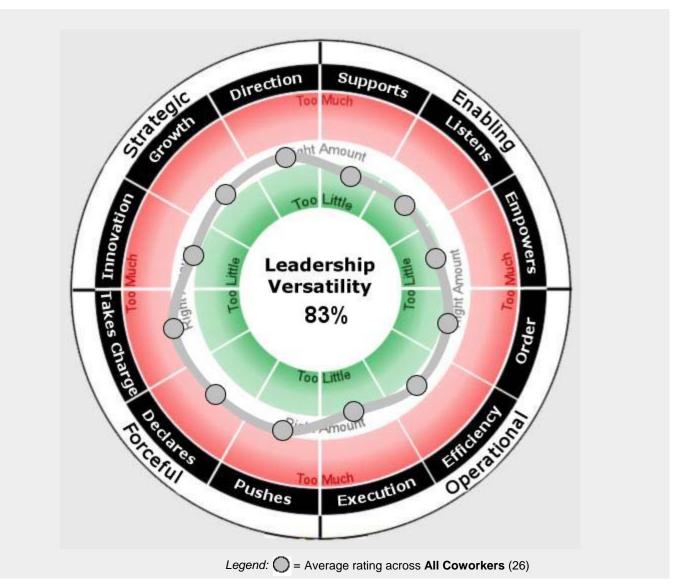




questions the status quo; tries new things; encourages creativity

#### Order

consistent; organized and methodical; uses process discipline



*Note:* The results that appear on this graphic are based on your coworkers' ratings and do not include your self-ratings.

#### Interpretation

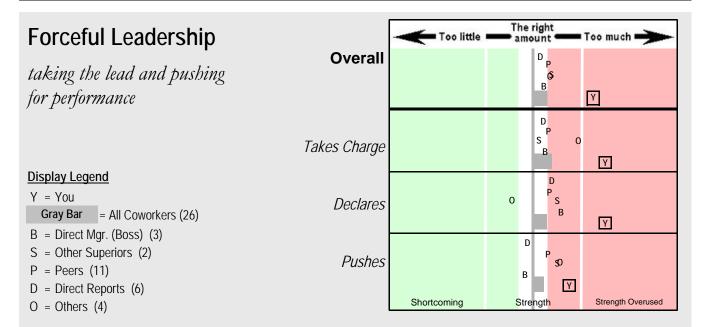
- 1. Color Coding
  - A score in the green zone indicates a shortcoming (green is for "go" or do more).
  - A score in the red zone is a strength taken too far (red is for "stop" or do less).
  - A score that falls in the white band between the green and red areas is a strength.

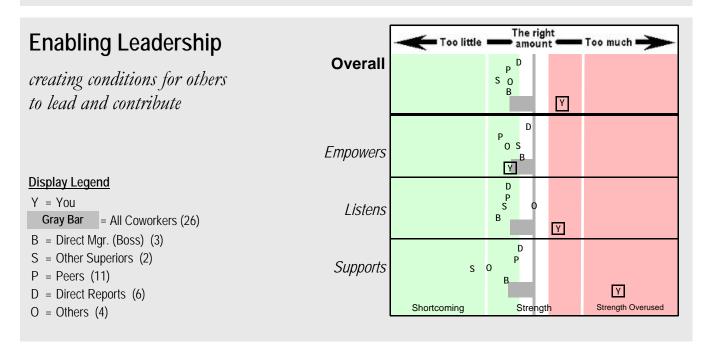
**2. The shape of your profile.** The closer to a circle your profile is, the more well-rounded it is, as seen by your coworkers. Bulges or flat spots indicate strengths overused and shortcomings.

**3.** The versatility percentage is an overall index of your versatility. The higher the percentage, the greater your versatility on both forceful-enabling leadership and strategic-operational leadership. The percentage can range from 0 to 100. The majority of leaders score between 70 percent and 90 percent.

# Forceful & Enabling overview

August 2014





# F-E Versatility

the ability to freely draw upon these two opposites, unrestricted by bias in favor of one side and prejudice against the other side. The higher the percentage, the greater your versatility on this important duality.

	F-E Versatility
You	66%
All Coworkers	79%
Direct Mgr. (Boss)	79%
Other Superiors	78%
Peers	82%
Direct Reports	81%
Others	70%

The average F-E Versatility score is 80% (SD=8%).

# Forceful & Enabling item averages

#### **Nicolas Payen**

August 2014

	Y	Too lit	ttle 📥 am	right ount 🖛	<b>—</b> To	o much 🛁	>							
Takes Charge vs. Empowers	-3	-2	-1	0	+1	+2	+3	Y	All	В	S	Р	D	0
1f. Takes chargein control of his/her area of responsibility.				D P S B		0	I¥	+3.00	+0.62	0.00	+0.50		+0.50	+1.50
1e. Empowers peopleable to let go.			B S P D O	Y				0.00	-0.60	-0.33	-1.00	-0.73	-0.33	-0.75
2f. Assumes authoritymakes it clear that he/she is the leader.				P S B	D	0				+0.33			+1.00	+1.50
2e. Gives people room to show initiative.			P 0	S D				-1.00	-0.46	-0.67	0.00	-0.45	0.00	-1.25
3f. Gives directiontells people what to do.				D P S B	0			+1.00				+0.45		+1.00
3e. Allows his/her people to decide how to do their jobshands-off.			Y S P D	B				-1.00		+0.33 *		-0.82	-0.17	0.00 *
4f. Steps ingets personally involved when problems arise.			D O	P S B				0.00	-0.15	+0.33	0.00	0.00 *	-0.67	-0.25 *
4e. Trusts people to handle problems that come up in their area of responsibility.	0	ortcoming	P O	Y S D ength		Strength Overu	best	0.00	-0.42	-0.33	0.00	-0.82	0.00	-0.25

*Note:* Scores flagged with an \* are averages based on a mix of "too little" and "too much" ratings and may be misleading. See p. 9 for an explanation of these scores. *Legend:* Y=You, Gray Bar=All Coworkers (26), B=Direct Mgr. (Boss) (3), S=Other Superiors (2), P=Peers (11), D=Direct Reports (6), O=Others (4)

# Forceful & Enabling item averages

#### **Nicolas Payen**

August 2014

	-	<b>—</b> Too lit	tle <del>m</del> am	right ount 🖛	— Т	oo much 🔿	-							
Declares vs. Listens	-3	-2	-1	0	+1	+2	+3	Y	All	В	S	Р	D	0
5f. Decisivemakes up his/her mind quickly.			S	B Y				0.00	-0.12 *	0.00 *		-0.09	+0.50	-1.00
5e. Participativeincludes people in making decisions.			B P D O	s				+1.00	-0.35	-1.00	0.00	-0.27	-0.33	-0.25
6f. Lets people know clearly where he/she stands on issuesdeclares him-/herself.			0	D S B				+2.00	-0.04 *	0.00 *		-0.09	+0.33	-0.75
6e. Relies on input from otherscares what they think.		E	3 P D	0	Y			+1.00	-0.62	-1.33	-0.50	-0.73	-0.67	+0.25
7f. Assertive in making his/her pointspeaks up.			0	D P S	В	X		+2.00	+0.31	+1.00	+0.50	+0.45	0.00	-0.25 *
7e. Open to influencecan be persuaded to change his/her mind.			B S P D	0	⊠.			+1.00	-0.65	-0.33	-1.00	-0.91	-0.67	0.00 *
8f. Defends his/her positiondoesn't back down easily.				0	DP	в В			+0.96				+0.80	+0.25
8e. Receptive to push-backopen to having his/her thinking challenged.	Cha	rtcoming	Y S D	O ength		Strength Overuse	ad a	-1.00	-0.35	-0.33	-1.00	-0.27	-0.50	0.00 *

*Note:* Scores flagged with an \* are averages based on a mix of "too little" and "too much" ratings and may be misleading. See p. 9 for an explanation of these scores. *Legend:* Y=You, Gray Bar=All Coworkers (26), B=Direct Mgr. (Boss) (3), S=Other Superiors (2), P=Peers (11), D=Direct Reports (6), O=Others (4)

# Forceful & Enabling item averages

**Nicolas Payen** 

August 2014

	+	Too litt	le —	The rig amou	ht nt 💳	Too n	nuch 🔿	Ŧ							
Pushes vs. Supports	-3	-2	-1	0	+'	1	+2	+3	Y	All	В	S	Р	D	0
9f. Pushes people hard.				D B [Y]	P S	0			0.00	+0.46	-0.33 *			0.00	+1.25
9e. Shows appreciationtries to make other people feel good about themselves.		S	B	PD	Ţ				+1.00	-0.54		-1.50	-0.36	0.00	-1.00
10f. Expects a lot from other people.				O F B	D S						-0.33 *			+0.50	0.00 *
10e. Nice to people, treats them well.			S O	B P D			Y		+2.00	-0.46	-0.33 *	-1.00	-0.27	-0.33	-1.00
11f. Directtells people when he/she is dissatisfied with their work.				D	P B	5	Γ		+2.00	+0.36	+0.33 *	+1.00	+0.50	-0.33	+0.75
11e. Sensitivecareful not to hurt the other person's feelings.		S O	B P D				Ŷ		+2.00	-0.85	-1.00	-1.50	-0.55	-0.67	-1.50
12f. Holds people accountablefirm when they don't deliver.			D	P S B	0				-1.00	-0.20	-0.33		-0.10	-0.67	+0.25
12e. Gives the benefit of the doubtpatient when people are not doing their job well.		tcoming	S	P D O Streng		Stre	Y ngth Overuse	ed	+2.00	-0.25		-1.00	-0.30	-0.17	-0.25

*Note:* Scores flagged with an \* are averages based on a mix of "too little" and "too much" ratings and may be misleading. See p. 9 for an explanation of these scores. *Legend:* Y=You, Gray Bar=All Coworkers (26), B=Direct Mgr. (Boss) (3), S=Other Superiors (2), P=Peers (11), D=Direct Reports (6), O=Others (4)

Nicolas Payen August 2014

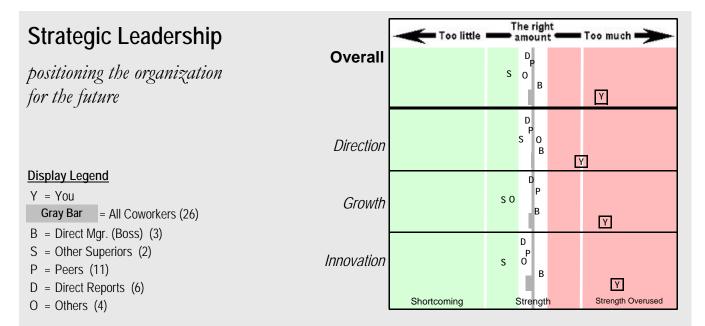
		-	Тоо	Litt	le		Right Amount		Т	00	Mu	ich						Тос	b Litt	le		Right Amount		Тс	oo N	1ucl	h	
FORCEFUL	в	s	Р	D	0		All		в	S	F	> [	5 0	)	ENABLING	в	S	Ρ	D	0		All		в	s	Р	D	0
Takes Charge															Empowers													
1f. In control	0	0	1	1	0	2	12	12	0	1	Ę	5	3 3	3	1e. Empowers people	1	1	6	2	2	12	12	1	0	0	1	0	0
2f. Assumes authority	0	1	2	0	1	4	11	11	1	1	3	3	3 3	3	2e. Gives people room	1	0	4	1	3	9	16	1	0	0	0	1	0
3f. Gives direction	0	1	1	2	1	5	10	11	1	1	Z	1 :	23	3	3e. Hands-off	1	1	7	2	2	13	9	3	1	0	0	1	1
4f. Steps in	0	0	4	3	1	8	13	5	1	0	3	3 (	0 1		4e. Trusts people	1	0	6	0	1	8	18	0	0	0	0	0	0
Declares															Listens													
5f. Decisive	1	1	2	0	1	5	17	4	1	0	1		2 0	)	5e. Participative	2	0	3	1	1	7	19	0	0	0	0	0	0
6f. Takes stands	1	0	1	1	1	4	14	8	1	1	3	3	2 1		6e. Relies on input	3	1	5	3	0	12	13	1	0	0	0	0	1
7f. Speaks up	0	0	1	1	1	3	13	10	3	1	Z	1 .	1 1		7e. Open to influence	1	2	7	4	1	15	9	2	0	0	1	0	1
8f. Doesn't back down easily	0	0	0	0	0	0	9	16	3	2	. 7	7 3	31		8e. Receptive to push-back	1	2	3	2	1	9	14	3	0	0	1	1	1
Pushes															Supports													
9f. Pushes people hard	1	1	2	1	0	5	9	12	1	1	Ę	5	23	3	9e. Shows appreciation	2	1	4	0	2	9	16	1	0	0	1	0	0
10f. Expects a lot	1	0	1	1	1	4	12	10	1	1	3	3	32	2	10e. Treats people well	2	1	3	2	2	10	15	1	1	0	0	0	0
11f. Direct when dissatisfied	1	0	1	2	0	4	11	10	1	1	Ę	5	1 2	2	11e. Sensitive to people's feelings	2	1	6	3	3	15	11	0	0	0	0	0	0
12f. Holds people accountable	1	1	2	3	0	7	14	4	0	1	1	· ۱	1 1	1	12e. Gives the benefit of the doubt	1	1	3	2	1	8	14	2	1	0	0	1	0
Total	6	5	18	15	7	51	145	113	14	1	14	4 2	23 2	1	Total	18	11	57	22	19	127	166	15	3	0	4	4	4
	.17	.21	.14	.21	.15	.17	.47	.37	.39	.4	6.3	4.3	32.4	4	Proportion	.50	.52	.44	.31	.40	.41	.54	.05	.08	.00	.03	.06	.08

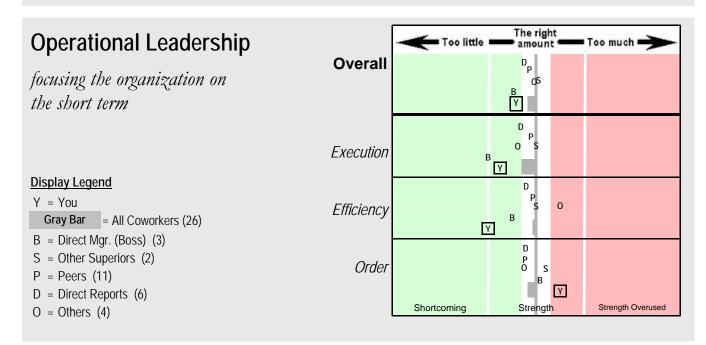
Legend: All=All Coworkers (26), B=Direct Mgr. (Boss) (3), S=Other Superiors (2), P=Peers (11), D=Direct Reports (6), O=Others (4)

Page 9

# Strategic & Operational overview

August 2014





# S-O Versatility

the ability to freely draw upon these two opposites, unrestricted by bias in favor of one side and prejudice against the other side. The higher the percentage, the greater your versatility on this important duality.

	S-O Versatility
You	65%
All Coworkers	87%
Direct Mgr. (Boss)	85%
Other Superiors	90%
Peers	86%
Direct Reports	89%
Others	84%

The average S-O Versatility score is 83% (SD=7%).

# Strategic & Operational item averages

#### **Nicolas Payen**



		o little	The amo	right ount 🖛	■ Too m	uch 🔿	*							
Direction vs. Execution	-3 -2		1	0 +	۰ <b>1</b>	+2	+3	Y	All	В	S	Р	D	0
1s. Spends time and energy on long-term planningfuture-oriented.			D	O P B				-1.00	+0.15	+0.33	0.00	+0.18	-0.17	+0.50
1o. Focused on getting things done in the short term.			B D O	P P	Y			+1.00	-0.15	-0.67	0.00	+0.09 *	-0.33	-0.25
2s. Thinks strategically.			s	в	J									0.00 *
2o. Tacticalgets involved in solving day-to-day problems.		В	P D	5				-1.00	-0.40	-1.33	0.00	-0.36	-0.40	0.00 *
3s. Takes a big-picture perspectivethinks broadly.			( P S	3		T		+2.00	-0.08	0.00	-0.50	-0.09	0.00	0.00 *
3o. Pays attention to detailhas a finger on the pulse of day-to-day activities.	Y	E		5				-2.00	-0.48	-1.00	0.00	-0.45	-0.40	-0.50
4s. Anticipates the need to change direction looks ahead.		ŭ	D P S	5				+2.00	-0.19	0.00	0.00	-0.27	-0.33	0.00
4o. Monitors progressfollows up.	Shortcorr	E	D O	S P ngth	Streng	gth Overuse	ed	-1.00	-0.15	-1.00	0.00	+0.27	-0.17 *	-0.75

*Note:* Scores flagged with an \* are averages based on a mix of "too little" and "too much" ratings and may be misleading. See p. 14 for an explanation of these scores. *Legend:* Y=You, Gray Bar=All Coworkers (26), B=Direct Mgr. (Boss) (3), S=Other Superiors (2), P=Peers (11), D=Direct Reports (6), O=Others (4)

# Strategic & Operational *item averages*

#### **Nicolas Payen**



		oo little	The amo	right ount 🖛	Too much	*							
Growth vs. Efficiency	-3 -2	· ·	-1 (	) +	1 +2	+3	Y	All	В	S	Р	D	0
5s. Expansiveaggressive about growth.			S B	0 P	য		+1.00	0.00	-0.33	-0.50	+0.10	0.00	+0.25
5o. Plays it safeconservative about taking risks.			B P D	S O			-2.00	-0.04	-0.33	+0.50	-0.18	-0.33	+0.75
6s. Ambitious to improve the organization launches many change initiatives.	Ý		O D S B				+2.00			-0.50			-0.75
60. Practical about changecareful not to take on too much.			B S D	)			-2.00	-0.23	-0.67	-0.50	0.00	-0.50	0.00
7s. Willing to make bold moves.			O S	B E	য		+1.00	-0.12	+0.33	-0.50	0.00	0.00	-0.75
7o. Introduces change in small increments.			B				0.00	-0.04	-0.67	0.00	0.00	+0.17	0.00
8s. Jumps on new opportunitiesentrepreneurial.		S	0	D P B			+2.00	+0.08 *	+0.67	-1.00	+0.27	+0.17	-0.50
8o. Efficientcareful to conserve time and money.			B P D	5	0		0.00	+0.08	-0.33	0.00	-0.09	-0.17	+1.25
	Shortcom	ning	Stre	ngth	Strength Ov	rused							

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# Strategic & Operational item averages

#### **Nicolas Payen**



	-	Too littl	e <b>—</b> The ri amou	ght Int 🖘	Too much 🔿	-							
Innovation vs. Order	-3	-2	-1 0	+	1 +2	+3	Y	All	В	S	Р	D	0
9s. Questions the status quoskeptical of established ways of doing things.			O D S	В	N		+2.00	0.00	+0.33	-0.50	0.00	0.00	0.00
9o. Goes by the bookexpects people to follow standard operating procedures.			P D O		Y] S		+1.00	-0.28 *	0.00 *	+1.00	-0.55	-0.17	-0.25 *
10s. Embraces changewilling to do things differently.			O D P S B		<b>.</b>		+2.00	-0.15		-1.00	0.00	-0.33	0.00
10o. Stays with the tried and truedoesn't fix what isn't broken.			♥ S P D	0			-1.00	-0.17	0.00	-1.00	-0.27	-0.20	+0.25
11s. Open to creative ideas for new products or services.			O D P S	в	71		+1.00		+0.33	-0.50	-0.18	-0.17	0.00
11o. Organizedtakes a methodical approach to getting things done.			B S P D O	Ľ	Y Y		+1.00	-0.19	0.00	0.00	-0.27	-0.17	-0.25
12s. Encourages innovationcreates a safe environment for trying new things.			O D P S B				+2.00		0.00		-0.27	-0.33	-0.75
12o. Process-orientedmanages in an orderly way.	Sha	rtcoming	D O Strene	B :	Y S Strength Overus	ad	+1.00	-0.04 *	+0.33	+1.00	+0.18	-0.33	-0.75

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Nicolas Payen August 2014

		-	Тоо	Litt	le		Right Amount		Tc	oo l	Muc	h					Тос	Litt	le		Right Amount		Т	00 N	Muc	h	
STRATEGIC	в	s	Ρ	D	0		All		в	s	Ρ	D	0	OPERATIONAL	в	s	Ρ	D	0		All		в	S	Ρ	D	0
Direction														Execution													
1s. Future-oriented	0	0	1	2	0	3	17	6	1	0	2	1	2	1o. Short-term focus	1	0	3	2	1	7	15	4	0	0	3	1	0
2s. Thinks strategically	0	1	1	0	1	3	20	3	1	0	1	0	1	2o. Tactical	2	0	4	2	2	10	11	4	0	0	2	0	2
3s. Big-picture perspective	0	1	1	1	1	4	20	2	0	0	0	1	1	3o. Attention to detail	2	0	5	2	2	11	11	3	0	0	1	1	1
4s. Anticipates change	0	0	3	2	0	5	21	0	0	0	0	0	0	4o. Follows up	2	0	2	2	2	8	13	5	0	0	3	2	0
Growth									+					Efficiency													
5s. Aggressive about growth	1	1	1	1	0	4	17	4	0	0	2	1	1	50. Conservative about risk	1	0	2	2	0	5	18	3	0	1	0	0	2
6s. Launches many changes	1	1	2	2	2	8	15	2	0	0	2	0	0	60. Practical about change	2	1	3	2	0	8	16	2	0	0	2	0	0
7s. Bold moves	0	1	2	0	-	4	19	3		0	2	0	0	70. Incremental change	-	0	1	-	0	3	19	3	0	0	-	2	0
8s. Entrepreneurial	0	1	-	0	2	4	16	6		0	4	1	0	80. Efficient	1	0		1	0	3	20	2	0	0	0	0	2
	Ű	•	•	Ū	-	•	10	Ū		U	•	•	Ű			Ū	•	•	Ŭ	Ū	20	-	Ŭ	Ű	Ŭ	U	-
Innovation														Order													
9s. Questions the status quo	0	1	1	1	0	3	20	3	1	0	1	1	0	9o. Goes by the book	1	0	6	2	2	11	8	6	1	1	2	1	1
10s. Embraces change	1	2	1	2	0	6	17	3	1	0	1	1	0	10o. Stays with tried and true	0	1	3	1	0	5	18	1	0	0	0	0	1
11s. Open to new ideas	0	1	2	1	0	4	21	1	1	0	0	0	0	11o. Organized	0	0	3	1	1	5	20	1	0	0	1	0	0
12s. Encourages innovation	0	1	3	2	2	8	18	0	0	0	0	0	0	120. Process-oriented	0	0	2	2	2	6	14	5	1	1	3	0	0
<b>T</b>	2	11	19	1/	0	56	221	33	7	0	15	6	F		10	2	2F	20	10	82	183	39	2	3	18	7	0
Total									.19					Total													
Proportion	.08	.40	.13	. 19	. 19	.18	.71	.11	. 19	.00	.12	.08	.10	Proportion	.30	.11	.27	.29	.25	.27	.60	.13	.00	.10	.14	.10	.19

Legend: All=All Coworkers (26), B=Direct Mgr. (Boss) (3), S=Other Superiors (2), P=Peers (11), D=Direct Reports (6), O=Others (4)

# Rank Order of Items

#### **Nicolas Payen**

August 2014

	Item	Sub-dimension	You	All	В	S	Р	D	0
8f.	Doesn't back down easily	Declares	+2.00	+0.96	+1.33	+1.50	+1.09	+0.80	+0.25
1f.	In control	Takes Charge	+3.00	+0.62	0.00	+0.50	+0.55	+0.50	+1.50
2f.	Assumes authority	Takes Charge	+2.00	+0.62	+0.33	0.00 *	+0.27	+1.00	+1.50
9f.	Pushes people hard	Pushes	0.00	+0.46	-0.33 *	+0.50	+0.64	0.00	+1.25
3f.	Gives direction	Takes Charge	+1.00	+0.38	+0.33	0.00 *	+0.45	0.00 *	+1.00
11f.	Direct when dissatisfied	Pushes	+2.00	+0.36	+0.33 *	+1.00	+0.50	-0.33	+0.75
7f.	Speaks up	Declares	+2.00	+0.31	+1.00	+0.50	+0.45	0.00	-0.25 *
10f.	Expects a lot	Pushes	+2.00	+0.19	-0.33 *	+0.50	+0.18	+0.50	0.00 *
1s.	Future-oriented	Direction	-1.00	+0.15	+0.33	0.00	+0.18	-0.17	+0.50
80.	Efficient	Efficiency	0.00	+0.08	-0.33	0.00	-0.09	-0.17	+1.25
8s.	Entrepreneurial	Growth	+2.00	+0.08 *	+0.67	-1.00	+0.27	+0.17	-0.50
2s.	Thinks strategically	Direction	+1.00	0.00	+0.33	-0.50	0.00	0.00	0.00 *
5s.	Aggressive about growth	Growth	+1.00	0.00	-0.33	-0.50	+0.10	0.00	+0.25
9s.	Questions the status quo	Innovation	+2.00	0.00	+0.33	-0.50	0.00	0.00	0.00
120.	Process-oriented	Order	+1.00	-0.04 *	+0.33	+1.00	+0.18	-0.33	-0.75
50.	Conservative about risk	Efficiency	-2.00	-0.04	-0.33	+0.50	-0.18	-0.33	+0.75
6f.	Takes stands	Declares	+2.00	-0.04 *	0.00 *	+0.50	-0.09	+0.33	-0.75
70.	Incremental change	Efficiency	0.00	-0.04	-0.67	0.00	0.00	+0.17	0.00
3s.	Big-picture perspective	Direction	+2.00	-0.08	0.00	-0.50	-0.09	0.00	0.00 *
11s.	Open to new ideas	Innovation	+1.00	-0.12	+0.33	-0.50	-0.18	-0.17	0.00
5f.	Decisive	Declares	0.00	-0.12 *	0.00 *	-0.50	-0.09	+0.50	-1.00
7s.	Bold moves	Growth	+1.00	-0.12	+0.33	-0.50	0.00	0.00	-0.75
10s.	Embraces change	Innovation	+2.00	-0.15	0.00 *	-1.00	0.00	-0.33	0.00
10.	Short-term focus	Execution	+1.00	-0.15	-0.67	0.00	+0.09 *	-0.33	-0.25
4f.	Steps in	Takes Charge	0.00	-0.15	+0.33	0.00	0.00 *	-0.67	-0.25 *
40.	Follows up	Execution	-1.00	-0.15	-1.00	0.00	+0.27	-0.17 *	-0.75
100.	Stays with tried and true	Order	-1.00	-0.17	0.00	-1.00	-0.27	-0.20	+0.25
110.	Organized	Order	+1.00	-0.19	0.00	0.00	-0.27	-0.17	-0.25
4s.	Anticipates change	Direction	+2.00	-0.19	0.00	0.00	-0.27	-0.33	0.00
12f.	Holds people accountable	Pushes	-1.00	-0.20	-0.33	0.00 *	-0.10	-0.67	+0.25
60.	Practical about change	Efficiency	-2.00	-0.23	-0.67	-0.50	0.00	-0.50	0.00
12e.	Gives the benefit of the doubt	Supports	+2.00	-0.25	0.00 *	-1.00	-0.30	-0.17	-0.25
6S.	Launches many changes	Growth	+2.00	-0.28	-0.33	-0.50	0.00	-0.33	-0.75
90.	Goes by the book	Order	+1.00	-0.28 *	0.00 *	+1.00	-0.55	-0.17	-0.25 *
12s.	0	Innovation	+2.00	-0.35	0.00	-0.50	-0.27	-0.33	-0.75
5e.	Participative	Listens	+1.00	-0.35	-1.00	0.00	-0.27	-0.33	-0.25
8e.	Receptive to push-back	Listens	-1.00	-0.35	-0.33	-1.00	-0.27	-0.50	0.00 *
20.	Tactical	Execution	-1.00	-0.40	-1.33	0.00	-0.36	-0.40	0.00 *
3e.	Hands-off	Empowers	-1.00	-0.40	+0.33 *	-1.00	-0.82	-0.17	0.00 *
4e.	Trusts people	Empowers	0.00	-0.42	-0.33	0.00	-0.82	0.00	-0.25
	Treats people well	Supports	+2.00	-0.46	-0.33 *	-1.00	-0.27	-0.33	-1.00
2e.	Gives people room	Empowers	-1.00	-0.46	-0.67	0.00	-0.45	0.00	-1.25
30.	Attention to detail	Execution	-2.00	-0.48	-1.00	0.00	-0.45	-0.40	-0.50
9e.	Shows appreciation	Supports	+1.00	-0.54	-1.00	-1.50	-0.36	0.00	-1.00
1e.	Empowers people	Empowers	0.00	-0.60	-0.33	-1.00	-0.73	-0.33	-0.75
6e.	Relies on input	Listens	+1.00	-0.62	-1.33	-0.50	-0.73	-0.67	+0.25
7e.	Open to influence	Listens	+1.00	-0.65	-0.33	-1.00	-0.91	-0.67	0.00 *
11e.	Sensitive to people's feelings	Supports	+2.00	-0.85	-1.00	-1.50	-0.55	-0.67	-1.50

*Note:* Scores that are flagged with an \* are difficult to interpret; they are based on a mix of "too much" and "too little" ratings.

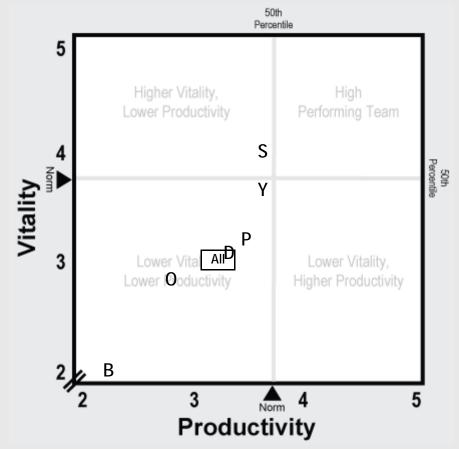
Legend: All=All Coworkers (26), B=Direct Mgr. (Boss) (3), S=Other Superiors (2), P=Peers (11), D=Direct Reports (6), O=Others (4)

Effective leaders build teams that get stellar results and can keep it up over time. Their teams are characterized by two things:

*Productivity* refers to the volume and quality of the team's output.

*Vitality* concerns how team members feel about the work and about each other.

You and your coworkers rated your team on a 3-item measure of productivity and a separate 3-item measure of vitality. Below are the overall results. The results for the specific items appear on the next page.



*Legend:* Y=You, All=All Coworkers (26), B=Direct Mgr. (Boss) (3), S=Other Superiors (2), P=Peers (11), D=Direct Reports (6), O=Others (4)

Scale Item	Y	All Coworkers (26)	B (3)	S (2)	P (11)	D (6)	O (4)
Productivity	3.67	3.28	2.33	3.67	3.52	3.38	2.88
Quantity of output	4.00	3.28	2.50	3.50	3.43	3.60	2.50
Quality of output	3.00	3.25	2.00	4.00	3.71	3.17	2.67
Overall productivity	4.00	3.32	2.50	3.50	3.43	3.40	3.33
Vitality 3.6		3.05	2.00	4.00	3.24	3.12	2.89
Morale	3.00	3.06	2.00	4.00	3.29	3.00	3.00
Engagement with the work	4.00	3.21	2.00	4.00	3.57	3.33	2.67
Cohesiveness	4.00	2.89	2.00	4.00	2.86	3.00	3.00

*Note:* Raters rated each item on a 1-to-5 scale where higher scores indicate more of the attribute in question. *Legend:* Y=You, B=Direct Mgr. (Boss) (3), S=Other Superiors (2), P=Peers (11), D=Direct Reports (6), O=Others (4)

# 1. What are this person's major strengths as a leader—what do you most appreciate or respect about him/her?

*Note:* Each bullet represents a different respondent. Comments are presented *exactly* as submitted.

### You

• I like to define/work on big goals.

I am results oriented , the real / tangible outcome is very important for me.

I take responsibilities for my actions and perimeter , I will go beyond my role in order to get things done. I can build and develop business and organization (more than optimize).

I can drive new concepts and ideas / go for breakthroughs , I am attracted by challenges.

I have persistence to win

I am straightforward : I talk directly to people.

I can quickly assess a given situation and structure the work and give direction.

I balance the long term vision with the short term operation.

I seeks for information and data in order to take decision.

I help people grow

#### Direct Mgr. (Boss)

- Well organised. Good understanding of business and strategy. Good operaional skill. Clear thinker.
- Nicolas is really looking for long term and challenge the way to do things. Facing challenge, he will find ways to solve it, using/ adapting process and organisation and drive actions with courage he is a hard worker, is able to integrate rapidly new information, that make him very efficient. He is assertive (sometimes too much)
   He is also opened to feedback and act positively to improve his leadership spirit.
   He is really cutomer oriented
   Finally, I appreciate his fairness in all circonstancies

#### Other Superiors

- People focused person, engages the team, does not take himself too Seriously, well organised.
- Nicolas has good skills & is a strong & committed contributor to successful launch & go to market strategies & implementation / execution.

#### Peers

- Agressive, take risk
- Nicolas looks all angles of a problem: business, organization, technical. He is able to think strategy and take into account competition.
   He is demanding to his people.
- The ability to analyse issues, understand the team members abilities and delegate per capability of the member is good.
- well-organizd; embrace the new opportunities with passion

### Peers

 Nicolas has the customer in mind. He knows and understands the pros and cons of the various products and solutions and will use whatever makes sense for the customer (regardless of whether it's in his BU or not).

I really also love how Nicolas manages to make sense of large/complex customer issues, simplify them to its essence to present to the customer and show/highlight the customer value.

- Nicolas is a very pushy person. always trying to find a new & inovative solution. His main strenghts as leader are in my view :
  - his capacity of vision & understanding market with strong customer focus
  - he is a very hard worker, always ready to solve issue & to help people in that.

- he is very future oriented but with a strong focus on results. Innovation that serve the customer (real adding value) & bring results to the Cie.

- he like to understand and is very openmind & ready to Imisten & learn when the subject is new for him. --
- > he know who he need to ask to have the good input.
- He like people & have a high level of respect regarding the other.
- Nicolas comes out as a highly organized, on the task, in control LEADER.

Reliable: If he is undertaking any initiative, one can be assured that it is done with utmost deligence and best possible way.

Collaborative: He can manage to get work done irrespective of geography, hierarchy or culture of teams he is working with.

Approachable: As an individual, he is a nice person to interact with. I enjoy working with him.

- Create New Sales Channel / Build the relationship with new customers / Good Presentation Skill
- Very good active listener. Cares to reformulate, has a proven ability to take discussion forward and to build up consensus.
   Positively minded, can do approach, solution oriented.
   Pragmatic. Deals with reality.
   Passionate to make things happen.
- Open to change, good presenter, good analytical skills
- His drive and ambition

### Direct Reports

- Nicolas has a detail mind, can can give clear instruction to his team.
   I appreciate for his comment and instruction in both office decision and personal development.
- I find Nicolas to be a very intelligent with a strong direction and motivation. I like the approach of empowering the individual to get on with their work. As a self motivated individual I like being giving a set of tasks and trusted to work on them over an extended period of time.

#### **Direct Reports**

- Nicolas is an inspiring leader with a good sense of urgensy and the mindset of people.
- Clear mind, confidence.

### Others

- Global mindset, be good at cross function team work, hard working to know new market in a very short time
- Very focused on the tasks on hand and can be very persuasive
- - Open minded
  - Eager to embrace and utilize new technology

2. Does this leader overuse any of his or her strengths? Briefly explain how, by taking them to an extreme, the "strengths become weaknesses."

*Note:* Each bullet represents a different respondent. Comments are presented *exactly* as submitted.

#### <u>You</u>

• I like to do new things that means I tend to launch many initiatives. I am not always closing them before opening new ones.

I am results oriented, give my views in a very direct way, I can look pretentious sometime not easily accessible.

I quickly build my understanding of the situation and of the way to structure / initiate the work so I tend to not let the time to the team to get organize.

I can also be directive in the way to accomplish a task.

I tend to compensate the weaknesses of organization sometime instead of fixing the root cause.

I can disregards small but necessary improvements to focus on the big ones.

#### Direct Mgr. (Boss)

- Being straightforward, without good engagement and communication
- Nicolas is very assertive and selfconfident ,sometimes too much So He could miss to solve issues by avoiding to recognize them

He is futur oriented and sometimes underevaluate difficultis to reach a target and so the time and ressources needed

Nicolas is fast moving and need to check that the rest of the team is moving as fast as him

#### **Other Superiors**

• Maintain a more open mind and allow yourself to take a bit more risk in solving problems and getting around roadblocks. Be creative and try new things and approaches.

#### Peers

 Sometime Nicolas go to fast and could hurt people if not able to understand as quickly that he is able to do...

- He could be seen as a little bit arrogant when he push to much his own vision... as he asolutly want to convince and is sure to have the good solution...

- he could be very "technical oriented" and could loose some people on the raod , if not able to follow him...
- Nicolas is not willing to compromise and can be too directive.
- he has as of now, not overused his strengths. However, he does sometims becomes possesive of the way things should be done.
- I actually find Nicolas very well balanced in his output.
- I think he can use his strengths properly.
- Well organized: set the pace too much for the front office team

### Peers

- Nicolas appears to puts so much in organizing and planning his work, his colleagues might feel that the scope for change is limited. Though I have seen Nicolas adapts to change quickly, the perception is that the flexibility in execution might be limited.
- Some time too agressive to Asian Style People
- Very strategic (long-term direction) --> not enough tactical (short-term priorities) Very passionate --> sometimes too emotional
- The controlling part, could trust more his team

## Direct Reports

• N/A

### Others

- know communication skills, understand how to empower others (not only employee but also business partners/suppliers)
- no

# 3. Does this leader have any shortcomings—areas where he or she needs to be stronger or do more?

*Note:* Each bullet represents a different respondent. Comments are presented *exactly* as submitted.

### <u>You</u>

I should communicate more to the teams /members : explain the business , repeat the key messages. I should be more available for my team , I could spend more time working with my team. I should pay more attention to the ambiance at work , I could create more opportunities for my team to connect.
 I should communicate more on my big ideas. Sometimes I prefer to give the time to the team to reach the

conclusion by themselves.

I should generate more discussions /debates in my team , I would like us to have more high level discussion.

I can lack focus in some occasions.

I can not stand 'weak' leadership , if so then I will take the lead myself over the designated leader. With the 'strong' leader, then I can be strong contributor.

#### Direct Mgr. (Boss)

- Animate excitement among team. Strong leadership to encourage and energize team. Build rapport and inclusiveness.
- no coments

#### Other Superiors

• Nicolas has good skills & is a strong & committed contributor to successful launch & go to market strategies & implementation / execution.

One specific area I would recommend for Nicolas is to develop his EI (Emotional Intelligence) & read situations & people well, including different cultures to demonstrate greater prioritisation on building long term positive work relationships consistently.

I'm sure that Nicolas has already positive networks (& I personally am a Nicolas promoter), but this greater awareness & prioritisation may help Nicolas build up even greater positive relationships on a wider & more consistent scale & improve interactions when dealing with pockets of resistance.

• Don't get stuck in the detail, work around this and focus on the big picture, the detail can follow. Lead from the front and take some risk you will be good at convincing people to follow you and trust in your ideas and methods.

#### Peers

- Probably needs to learn more about what's outside his BU, but I do believe that he is interested and always eager to hear about what else is available in order to benefit the customer.
- not easy to say more than what I had written before.
  - If one :
  - take time to listen & undestand even people that are slower than him
- Nicolas could improve in making everyone contributing and be on board of the decisions taken to ensure their full motivation.

### Peers

- Maybe, becoming more responsive to problem queries, in a quick time and showing his responsiveness to the questions / problems posed to him, in a timely manner.
- May not be a shortcoming. However, my advise would be: It would help a great deal for Nicolas to work on his personal branding. He is a very reliable and efficient professional. What can be his unique differentiation?

How should he be known to his peers, what identifies him apart from being an efficient professional. What is THAT thing we would know Nicolas as! What is the brand image?

- More delegation
- Pre-sales activities
- Communicate more this intention
   Learn to collaborate more in a matrix environment
- Accept that his is more a generalist, hence trust the input from his team (experts)

#### **Direct Reports**

- Sometimes I feel like there is an expected outcome without having a clear picture of what that is. If there are clear expectations perhaps some more focus on what they are would make me feel better about those elements.
- communication with the team members, include their personal needs.
- Not enough cohesiveness

#### Others

- He needs to know the cultural differences between Eastern and Western.
- None
- - More delegation
  - More trust in people

4. Please provide a rating of this person's overall effectiveness as a leader on a tenpoint scale where 5 is adequate and 10 is outstanding.

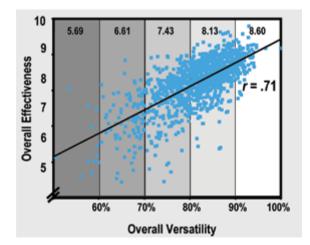
Average	Lowest	Highest
7.15		
7.31	4.00	8.50
7.17	7.00	7.50
7.50	7.00	8.00
7.50	7.00	8.50
7.58	7.00	8.50
6.38	4.00	8.50
	7.15 7.31 7.17 7.50 7.50 7.58	7.15         7.31       4.00         7.17       7.00         7.50       7.00         7.50       7.00         7.50       7.00         7.58       7.00

*Note:* The average effectiveness rating in our database (more than 1,400 senior managers) is 7.77 (standard deviation = 1.08). Self-ratings and peer ratings tend be a little lower than the average while direct report ratings tend to be a little higher-and these differences are statistically significant.

# Versatility: A Key to Leadership Effectiveness

Our research has found a strong relationship between overall effectiveness and versatility as measured by the LVI--a correlation of .71. This relationship is presented in the graph to the right.

The high correlation, based on more than 1,400 senior managers, strongly suggests that managers can become more effective by becoming more versatile--by reining in strengths overused and shoring up shortcomings.



# 4. Please explain what is effective about his/her leadership and what it would take to get a higher rating.

*Note:* Each bullet represents a different respondent. Comments are presented *exactly* as submitted.

#### <u>You</u>

- 7.15. What is effective?
  - I can lead transformation and build organization / business.
  - I quickly take decisions and move forward.
  - I give chances to people.
  - I will change things if it is required for the business.
  - I like to work on new ideas / concepts.
  - I am hands-on person / I get involved and I am connected with the business

What would get me to an higher rating?

- Communicate or generate more high level discussions
- Put my visions / ideas on paper
- Lead even more when required
- Take stronger position to defend my ideas
- Pay attention to the work atmosphere

#### Direct Mgr. (Boss)

- 7.00.
- 7.00. Good operational and managerial skill. Being admired leader with inclusive engagmenet with team/peer and strong energising leadership will take it to the higher score.
- 7.50. very efficient leader. Will do even more by driving his team not only with KPI but engaging team on a shared vision ,

#### Other Superiors

- 7.00. You need to work and make the transition from a good manager to a leader. Follow your instincts, take risk, don't get stuck on the detail, have vision engage others to follow.
- 8.00. Nicolas provides good energy & a drive to business growth & I would happily have Nicolas in my team or work with him.

Greater awareness & attention to collaboration with humility & building long term relationships consistently across different cultures, for example with Australian Front Office & LOB Team will help Nicolas progress even further.

#### Peers

- 8.00.
- 7.50. Nicolas has a clear vision where to go and can explain it in great details. His strategic thinking is backed up by a wide analysis: business, organization, technical. Nicolas is able to make decision and stick to them. He also provides direct feedback to people.

One area of progression is to be more open to other ideas, consolidating them and making sure everyone is on board when the decision is to be applied. As a leader, Nicolas must find way to motivate group to give its best.

### Peers

- 8.50. the understanding and commitment with which he explains and communicates his thoughts, which ensures a buy in from others, is great with him. I think, he may score higher, if he is able to share some of the problems / limitations he may have in taking a decision or supporting an initiative, so that the others are not left thinking / speculating.
- 7.00. provide more freedom to the team to do their jobs
- 8.00. For higher rating, I would want to see Nicolas being more aggressive on the sales. He is a great leader though and I believe he's doing what is necessary to enable those greater sales and expend the market share of Schneider.
- 7.00. Nicolas is strong, fast, have a good understanding of market & able to understand & respect people. He is "result oriented" & "customer oriented".

From the time we were colleagues he has improved his capability to manage and I think his main field of imporvement was to increase "experience" in different fields & environnements. Probably done today.

• 7.00. Couple of points come to my mind.

As I mentioned earlier, personal branding of Nicolas is paramount in taking him ahead as a leader. What could be his Charima?

Exposure in managing bigger team/s. I am sure Nicolas has all capabilities of becoming a futuristic leader. He would require opportunities to prove himself.

- 7.00.
- 8.00.
- 7.00. Avoid taking unnecessary ownership, learn to be a contributor in a more collaborative manner, explain better what will be your contribution, so that other can fill the gaps
   Manage better the short-term priorities
   Learn to be more flexible while negotiating something, be more pragmatic in the decisions
- 7.50. Nicolas would get a higher rating if he would improve his ability to get even more out of his team

### Direct Reports

- 7.00.
- 7.00.
- 8.50. well organize and detail mind can give clear direction for the team. need more personal connection with the team member.

### Direct Reports

- 7.00. I find Nicolas has a solid direction in mind giving me confidence that there is a solid target and a strong approach.
  I would like to feel that I have a been given a bit more direction in my work which is specific to me and the role that I play in the team.
- 8.50.
- 7.50.

## Others

- 4.00.
- 8.50. Know how to solve the problem, how to manage risk and balance the time/budget
- 6.00.
- 7.00. more trust in people
  - more open towards his team
  - more willing to share information with his team

## 5. What words of encouragement do you have to offer this individual?

*Note:* Each bullet represents a different respondent. Comments are presented *exactly* as submitted.

#### You

 Build strong interpersonal relationship whenever possible with people. Communicate, communicate and communicate Stretch people with difficult assignment. Aim high. Don't be shy and engage a higher level in the organizations every time it is possible.

#### Direct Mgr. (Boss)

- Don't be hasty and think how you can become bigger leader over the long period. You are definitely potential top talent.
- Nicolas is evolving fast as a leader, combining an efficient way to manage issues and problems and more and more the understandings on how to engage a team on a common vision. Future is in his hands

#### **Other Superiors**

- Good luck.
- Maintain your very good people shills and sense of humour, keep in tune with the team. Excel in your communication skills building on top of your current skills. Raise your image and presence as a leader. Be confident in all situations and take a leadership position in situations. Your global experience will assist you with this.

#### Peers

- Keep on practicing active listening, it is an asset.
- Nicolas, You were for me a very good colleague, easy & pleasant to work with. always ready to learn more & to help , very curious for new thing but also wanting to understand the past story..
   I trust in you. You are & will be a good leader & strong resource for our Cie.
- Nicolas is very smart and is able to handle complex problems under different angles. He can also be decisive. He has a lot of qualities expected from a leader! By working on how to demand things from his team, he should achieve great results.
- keep going, doing an excellent work, has good understanding of business and what is expected by customers
- Love to work with Nicolas. He's a fantastic leader and member of the team.
- You are a great professional and colleague. It has been amazing learning experience working with you. The way you have taken the recent role makes us feel that you have been doing this all along. You are always on top of your stuff, ready to commit and execute.

You are doing great and all my wishes for you to succeed in your upcoming endeavours.

### Peers

- Constant progress as a team leader and a collaborator. Keep going!
- take the best of the different places you have been working and use this to grow

### Direct Reports

- good team leader, and he can give good support to the team member to complete the assigned JD.
- People management, emotional control
- It is quite clear to me that Nicolas has the potential to be a very strong leader and has the patience and motivation to achieve the goals.

### Others

• Smart, Route cause analyze and balance